

# Review on Pharmacovigilance Practice for Safety of Medication System in Bangladesh

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## Abstract

Pharmacovigilance is a system that provides safety to the patients in case of medication. It mainly deals with adverse drug reactions. With the outbreak of new diseases new medicines are developing worldwide. So to ensure the safety of drug, pharmacovigilance is very necessary. National pharmacovigilance center of a country coordinates the overall activity of pharmacovigilance in collaboration with international regulatory authorities like WHO, the Uppsala Monitoring Centre etc. Integration of pharmacovigilance system in public health has positive impact on improvement of health care system. In Bangladesh Directorate General of Drug Administration (DGDA) is playing an active role to ensure the safety of medication system.

**Key words:** Pharmacovigilance, ADR, ADRM cell, ADRAC, paracetamol tragedy, diethylene glycol, substandard vitamin A, case report.

## Introduction

Pharmacovigilance is concerned with adverse drug reactions or ADR, which is described by World Health Organization (WHO) as “a response to a drug which is noxious and unintended, and which occurs at doses normally used for prophylaxis, diagnosis or therapy of disease, or for the modification of physiological function” (Suke *et al.*, 2015). Adverse drug reactions constitute the top ten leading causes of death (WHO, pharmacovigilance: ensuring the safe use of medicines, Geneva, 2004) The etymological roots for the word “pharmacovigilance” are *pharmakon* (Greek) meaning drug and *vigilare* (Latin) meaning to keep watch (pharmacovigilance, Wikipedia). Pharmacovigilance is gaining importance for doctors and scientists as the number of stories in the mass media of drug recalls increases. Because clinical trials involve several thousand patients, less common side effects and ADRs are often unknown at the time a drug enters the market (IFPMA position paper on pharmacovigilance principle for biotherapeutic medicine. April,2012). Even very severe ADRs, such as liver damage, are often undetected because study populations are small.

Postmarket surveillance uses tools such as data mining and investigation of case report to identify the relationships between drugs and ADRs (Sukeet *al.*, 2015; Yao *et al.*, 2013). Pharmacovigilance is the science relating to detection, assessment, understanding and prevention of adverse effects particularly long term and short term side effects of medicines (Importance of pharmacovigilance, 2002). Generally speaking, pharmacovigilance is the science of collecting, monitoring, researching, assessing and evaluating information from healthcare providers and patients on the adverse effects of medications, biological products, herbal products, vaccines, medical devices and traditional medicines.

## Aims of pharmacovigilance

1. Improve patient care and safety in relation to the use of medicines and all medical and paramedical interventions.
2. Improve public health and safety in relation to the use of medicines.
3. Detect problems related to the use of medicines and communicate the findings in a timely manner.

4. Contribute to the assessment of benefit, harm, effectiveness and risk of medicines, leading to the prevention of harm and maximization of benefit.
5. Encourage the safe, rational and more effective (including cost-effective) use of medicines.
6. Promote understanding, education and clinical training in pharmacovigilance and its effective communication to the public (Safety of medicine in public health program. WHO, 2006. Amran *et al.*, 2015).

### Pharmacovigilance practice in Bangladesh

Pharmacovigilance study is very necessary for every country for maintaining proper healthcare system and safety issues regarding treatment. So in our country pharmacovigilance has been introduced and practiced, under the supervision of WHO-UMC (WHO-Uppsala Monitoring Committee). Adverse drug reaction monitoring (ADRM) cell was established in Directorate General of Drug Administration (DGDA), which is the drug regulatory authority of our country since 1996. Initially the cell circulated leaflets and posters bearing awareness slogans of drug use throughout the country. Also organized awareness meetings among the chemists (Retailers) of different area and published awareness instructions in the daily newspapers and broadcasted these awareness slogans on Radio Bangladesh. The cell has been trying from its inception to introduce a systematic mechanism for ADRs monitoring in Bangladesh through collection, analysis and compilation of ADRs, spontaneously reported by the medical and pharmaceutical professionals of all health services outlets of the country. For that reason, the Directorate General of Drug Administration has been organizing ADR Monitoring Workshops/meetings in the medical colleges and hospitals of the country and distributing printed ADR reporting forms to the doctors for spontaneous reporting of ADR cases since 2000.

The Ministry of Health & Family Welfare formed a 10-Member ADR Advisory Committee (ADRAC) on 6 July 1997 to evaluate, analyze and make recommendations for solving problems of ADR (Bangladesh National Formulary, 2015).

### Reasons of adverse drug reactions in Bangladesh

1. Self-medication
2. Poly pharmacy
3. Aggressive promotion and push sell of drug products
4. Unethical practice of healthcare providers
5. Irrational use of antibiotics, steroids and other drugs
6. Registration of more combination products where alternative options are there
7. Distribution/purchase of medicine from any unauthorized source
8. Improper storage and distribution of drugs

### Necessity of pharmacovigilance study in Bangladesh

Bangladesh is an underdeveloped country. According to the DGDA, we are now exporting wide range of products to more than 130 countries of the world. It includes all major therapeutic class & dosage forms along with high-tech products like inhalers, nasal sprays, suppositories, IV fluids and injectables etc (Mustansir *et al.*, 2013). On the other hand a major portion of the people of Bangladesh are unconscious about the health and the drug they intake during diseases. They have limited ideas about their health and medicines. They face many serious health hazard (several drug induced diseases like- kidney damage, liver disease etc.). Due to these reasons pharmacovigilance study must be required for the safety of the people. From a recent questionnaire based survey on 292 community pharmacist/pharmacy technicians practicing in Dhaka, Bangladesh following result found. Findings of the study is shown in table 1 (Amin *et al.*, 2015).

From this study it is clear that more than half of them were not familiar with the existence of ADR reporting body of Bangladesh though they were experienced ADRs. Many did not even know how to report, some were afraid of legal liabilities associated with reporting to ADRs. So it is very urgent to strengthen the pharmacovigilance practice and reporting system in our country for the safety of medication system, especially in case of self-medication which is very common in our country.

Another study conducted from December 2009 to December 2010 to find out response of reporting ADRs in one teaching hospital and 10 private chambers revealed that response of reporting of ADR from private chamber was very poor (29%) whereas response from teaching hospital was more (55%) (Nahar *et al.*, 2011)

**Table 1. General ADR practices of respondent.**

Demographic category of survey	Number	(%)
Respondent	203	69.5
Pharmacy technicians	152	74.9
Pharmacist	37	18.2
Master of science	2	0.98
Others	12	5.9
Respondent experienced ADR at their pharmacy	72	35.5
Respondent were not familiar with the existence of an ADR reporting body in Bangladesh	105	51.7

#### Adverse drug reaction overview in Bangladesh

In Bangladesh, importance of reporting ADRs is still underestimated with inadequate reporting, inappropriate data collection, improper storage and analysis of data. Present condition of ADRs in Bangladesh can easily presumed from studies carried out in different hospitals. One study carried out from November 2007 to April 2008 upon 160 patients at skin department of Dhaka Medical College, were randomly surveyed and among them 19 patients were found to have ADR with certain drugs. Among these reactions 31.58% were of mild type, 42.1% were of moderate and 26.32% were of severe in nature. The findings of the study are shown in tables 2 and 3 (Begum *et al.*, 2012).

**Table 2. Drugs responsible for ADR.**

Drug	Number of ADRs	%
Antibiotics	9	42.86
NSAIDs	7	33.33
Steroids	1	4.76
Others	4	19.05

**Table 3. Antibiotics associated with ADRs.**

Name	Number	%
Fluoroquinolones	4	44.44
$\beta$ -Lactams	2	22.22
Macrolides	2	22.22
Co-trimoxazole	1	11.11

The results of another study carried out in the department of Dermatology and Venereology of Bangabandhu Sheikh Mujib Medical University (BSMMU) from January 2011 to December 2011, are shown in table 4 and 5 (Khondkeret *et al.*, 2014).

**Table 4. Distribution of patient by common drug reactions.**

Common drug reactions	Number of patients
Fixed drug eruptions	9
Urticaria	4
Stevens-Johnson syndrome	3
Erythema multiform	2

**Table 5. Drugs implicated in ADRs.**

Clinical presentation	Number (%)
Sulfonamides	8 (40)
NSAIDs	6 (30)
Quinolones	3 (15)
Metronidazole	2 (10)
Anticonvulsants	1 (5)

#### Diethylene glycol tragedy in Bangladesh

Diethylene glycol is a highly toxic organic solvent that causes acute renal failure and death when ingested. Its toxicity became apparent in the 1930s when it was used to prepare a sulphanilamide elixir in the United States. The deaths of at least 76 people from ingestion of this sulphanilamide elixir prompted the promulgation of the United States Food, Drugs, and Cosmetics Act in 1938, which regulates the evaluation and use of new drugs or foods (Hanifet *et al.*, 1995). Diethylene glycol is occasionally identified in medical preparations or foods, though rarely in lethal concentrations. Drug toxicity due to formulation alteration is very much

common. There are a lot of examples of this type of malpractices. It gets importance because of some recent incidence. In 2009, 26 children died due to formulation alteration in case of paracetamol syrup, where propylene glycol was replaced by diethylene glycol as a solvent. Health officials in the country said that so far 26 children aged between 11 months and three years have died after taking paracetamol (acetaminophen) syrup contaminated with diethylene glycol that was manufactured by local drug producer Rid Pharmaceutical Co (Mustansir *et al.*, 2013; Arrest warrants issued after DEG kills 26 infants in Bangladesh). The trade name of the drug was Temset (paracetamol suspension). In addition, three hundred thirty nine (339) deaths attributed to paracetamol syrup contaminated with diethylene glycol in 1990-1992 (Mustansir *et al.*, 2013; Health news BD; Helali *et al.*, 2014). This incidence shows that, the formulation alteration by harmful chemical can pose a serious threat to health care system.

#### **Substandard vitamin A tragedy in Bangladesh**

Vitamin A deficiency may be a major threat to the health and survival of children and mothers. Effects of vitamin A deficiency extend much beyond blindness alone. Vitamin A deficiency increases the risk of child deaths from diseases such as measles and diarrhea. These infections contribute to over one-third of deaths among children aged 0-5 years in Bangladesh (UNICEF- Bangladesh media center, 6 June 2009). For this reason the Government of People's Republic of Bangladesh conducts National vitamin A plus campaign every year. In 2013 due to ingestion of substandard vitamin A capsule many children became sick, and online reports talked about some patients experiencing vomiting sensation and feeling unwell. Children were reported sick at Chittagong, Cox's Bazaar and Lakshmipur among other places. Rumors of death were also reported with one report claiming a child had died from administration of Vitamin A capsule which were supplied by Indian source, Olive healthcare. (Manobkontho reports on substandard vitamin A Capsules, 09 March 2013).

#### **Adverse Drug Reaction Monitoring (ADRM) cell as National Drug Monitoring Centre**

In Bangladesh, pharmacovigilance started in 1999, but became dormant due to a lack of legislation, motivation, inadequate knowledge and attitude, as well as a lack of coordination and communication between stakeholders, resulting in many ADRs not being properly reported. In 2013 the United Nations agency for international development (UNAID)'s System for Improved Access to Pharmaceuticals and Services (SIAPS) program provided support to the DGDA for reviving the cell and committee in the directorate as a part of health system strengthening. For this purpose, a monitoring cell, known as Adverse Drug Reaction Monitoring (ADRM) was established and designated as the National Drug Monitoring Centre by the Ministry of Health & Family Welfare of Government of People's Republic of Bangladesh. An Adverse Drug Reaction Advisory Committee (ADRAC) has also been formed to evaluate, analyze and make recommendations on adverse drug event (WHO Uppsala report, April 2015). As a result ADRM cell and ADRAC have become fully functional, with meeting taking place at regular interval. When the cell took up its responsibilities, it applies to MOHFW, requesting recognition as the national drug monitoring center for Bangladesh, and on 3 September 2013 the ministry issued a notification declaring ADRM cell as National Drug Monitoring Cell (NDMC) for the country. ADRM cell is responsible for the collection of adverse event report received from healthcare facilities, hospital and pharmaceutical companies (Bangladesh National Formulary, 2015). As the concept on pharmacovigilance is very new to Bangladesh but the number of ADRs report obtained is increasing day by day, in the year 2014 ADRM cell collected 265 reports and in 2015, 441 reports were submitted to ADRM cell. In addition, ADRM cell is responsible for the maintenance and analysis of adverse event database, including the data entry or quality assurance and to share adverse event information with WHO Uppsala monitoring center. The adverse drug reaction advisory committee is responsible for providing technical assistance on causality assessment, risk assessment, and case investigation. In order to make recommendation for DGDA to take regulatory action the national center will collaborate with WHO-

UMC to further strengthen their capacity and for ensuring medicine safety and of good quality for people of Bangladesh. Till now 30 medical colleges including Dhaka and Rajshahi Medical College and Chittagong Medical College also are working with ADRM cell

regarding pharmacovigilance practice. Besides this ADRM cell also impose the responsibility of reporting ADRs upon 30 top selling pharmaceutical companies in Bangladesh.

**কোথায় জানাতে হবে?**

পূর্ণগামী পিডিএফে এডিআর ফর্মটি সহজেই ডাউনলোড করা যাবে  
নীচের ওয়েব ঠিকানা থেকেঃ

[www.dgda.gov.bd](http://www.dgda.gov.bd)

পূরণ করা এডিআর ফর্মটি ইমেইল করা যাবে নীচের ইমেইল ঠিকানায়ঃ

[drugs@citech.net](mailto:drugs@citech.net)

যেখানে তথ্য জানাতে যোগাযোগ করুন নীচের নম্বরেঃ

৮৮০২ ৯৫৫ ৬১২৬  
৮৮০২ ৯৫৫ ৩৪৫৬

ডাকযোগে সরাসরি জানাতে যোগাযোগ করুন নীচের  
ঠিকানায়ঃ

ঔষধ প্রশাসন অধিদপ্তর  
১০৫-১০৬, মতিঝিল বাণিজ্যিক এলাকা,  
ঢাকা-১০০০, বাংলাদেশ।

**আরো জানতে যোগাযোগ:**  
জনাব এটিএম গোলাম কিব্বিয়া খান  
ঔষধ তত্ত্বাবধায়ক, ঔষধ প্রশাসন অধিদপ্তর

ঔষধ প্রশাসন অধিদপ্তর  
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ঢাকা-১০০০, বাংলাদেশ।

**ঔষধ ব্যবহারে সচেতন থাকুন**

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টেলিফোন : ৮৮০২ ৯৫৫ ৬১২৬  
ইমেইল : [drugs@citech.net](mailto:drugs@citech.net)  
ওয়েবসাইট : [www.dgda.gov.bd](http://www.dgda.gov.bd)

USAID  
SIAPS

Figure 1. Leaflet of DGDA to increase awareness about pharmacovigilance (side-1).

### Reporting system in Bangladesh

It is important to recognize the adverse drug reaction first and according to the identification or observation action is taken. Since ADRs may act through the same physiological and pathological pathways as different diseases, they are difficult and sometimes impossible to distinguish. However, the following step-wise approach may be helpful in

assessing possible drug-related ADRs (Bangladesh National Formulary, 2015)

1. Ensuring that the medicine prescribed is the medicine received and actually taken by the patient at the dose advised.
2. Verification of the fact that, the onset of the suspected ADR was after the drug was taken, not before. And discuss carefully the observation made by the patient.

3. Determination of the time interval between the beginning of drug treatment and the onset of the event.
4. Evaluation of the suspected ADR after discontinuing the drugs or reducing the dose and monitoring the patient's status.
5. Analysis of the alternative causes (other than the drug) that could on their own has caused the reaction.
6. Usages of relevant up-to-date literature and personal experience as a health professional on drugs and their ADRs and verify if there are previous conclusive reports on this reaction.
7. Reporting any suspected ADR to the person nominated (if any) for ADR reporting in the hospital or directly to the ADR Cell of the Directorate General of Drugs Administration.

**ফার্মাকোভিজিল্যান্স কি ?**

বিশ্ব স্বাস্থ্য সংস্থার মতে ফার্মাকোভিজিল্যান্স হল ঔষধের বিরূপ প্রতিক্রিয়া সনাক্তকরণ, মূল্যায়ন, অনুধাবন এবং প্রতিরোধের সঙ্গে সংশ্লিষ্ট বিজ্ঞান এবং কার্যক্রম। ফার্মাকোভিজিল্যান্সের মূল লক্ষ্য হল ঔষধের নিরাপদ এবং যুক্তিসঙ্গত ব্যবহার নিশ্চিত করার মাধ্যমে রোগীর যত্ন এবং স্বাস্থ্যসেবা উন্নত করা।

**বাংলাদেশে ফার্মাকোভিজিল্যান্সের পদ্ধতি**

একটি সূত্র ফার্মাকোভিজিল্যান্স কর্মসূচি বাংলাদেশের জননিরাপত্তা এবং ক্রমবর্ধমান ঔষধ রক্তনিষ্কাশনের জন্য অত্যন্ত গুরুত্বপূর্ণ। সেই অলোকে ২০১৩ সালের সেপ্টেম্বর মাসে ঔষধ প্রশাসন অধিদপ্তর ও সাইআপস (SIAPS) কর্মসূচির মাধ্যমে বাংলাদেশে আনুষ্ঠানিকভাবে জাতীয় ফার্মাকোভিজিল্যান্স কর্মসূচির যাত্রা শুরু হয়। বর্তমানে স্বাস্থ্য সেবা প্রদানকারী এবং ফার্মাসিউটর সরাসরি অথবা অনলাইনে এডিই সংক্রান্ত তথ্য ঔষধ প্রশাসন অধিদপ্তর জানাতে পারেন।

**করা ঔষধের বিরূপ প্রতিক্রিয়া সম্পর্কে জানাবেন ?**

- ◆ ডোজ (আমদাত রোগী)
- ◆ ডাক্তার
- ◆ নাম
- ◆ ফার্মাসিউট
- ◆ স্বাস্থ্যকর্মী

**কি জানাতে হবে ?**

সন্দেহজনক বিরূপ প্রতিক্রিয়া এবং পার্শ্বপ্রতিক্রিয়া যেমন, ঔষধ ব্যবহারের পরে যেকোন ধরনের শারীরিক সমস্যা বা জটিলতা দেখা দিলে তা অবিলম্বে জানাতে হবে।

**কিভাবে জানাতে হবে ?**

- ◆ বিশেষ কোন ঔষধ ব্যবহারের পরে বিরূপ প্রতিক্রিয়ায় হলে আমদাত রোগী তার প্রাথমিক ডাক্তারকে অবিলম্বে জানাবেন এবং এ সংক্রান্ত বিশেষ এডিআর ফর্ম পূরণ করতে ডাক্তারকে সহযোগিতা করবেন
- ◆ ঔষধের বিরূপ প্রতিক্রিয়া রিপোর্ট করার জন্য ডাক্তার, নাম, স্বাস্থ্যকর্মী এবং ফার্মাসিউটর পূর্ণাঙ্গ পিডিএফে 'এডিআর ফর্মটি' পূরণ করে সরাসরি বাংলাদেশ ঔষধ প্রশাসন অধিদপ্তরে পাঠাতে পারেন।

**ফার্মাকোভিজিল্যান্স কর্মসূচিতে বিশ্ব স্বাস্থ্য সংস্থার অবদান**

১৯৭৮ সাল থেকে উপসানা মনিটরিং সেন্টার (ইউএমসি) এর মাধ্যমে বিশ্ব স্বাস্থ্য সংস্থা বর্তমানে একশ ত্রিশটিরও বেশি দেশে ফার্মাকোভিজিল্যান্স নেটওয়ার্ক গঠন করেছে যা বিশ্ব স্বাস্থ্য সংস্থার আন্তর্জাতিক ঔষধ পর্যবেক্ষণ কর্মসূচি নামে পরিচিত। বাংলাদেশের ফার্মাকোভিজিল্যান্স কর্মসূচী বাস্তবায়নে সহযোগিতা করার জন্য বিশ্ব স্বাস্থ্য সংস্থা সম্প্রতি ঔষধ প্রশাসন অধিদপ্তরকে আন্তর্জাতিক ঔষধ পর্যবেক্ষণ সেন্টারের পূর্ণ সদস্য পদ প্রদান করেছে।

**এ্যাডভার্স ড্রাগ ইভেন্ট কি ?**

এ্যাডভার্স ড্রাগ ইভেন্ট ঔষধজাতীয় পণ্য অথবা ঔষধের ভুল ব্যবহারের সাথে সম্পর্কযুক্ত। সাধারণত ঔষধের কারণে যে ক্ষতিকর প্রভাব পড়ে (ঔষধের বিরূপ প্রতিক্রিয়া, অতিমাত্রায় সেবন) এবং ঔষধ ব্যবহারের কারণে যে ক্ষতিকর প্রভাব পড়ে (ঔষধের গুণগত মান, প্রয়োজনের তুলনায় কম মাত্রায় সেবন এবং ঔষধ সেবন বন্ধ করা) তা এডিই এর অর্ন্তভুক্ত। এছাড়াও ভুল চিকিৎসা এডভার্স ড্রাগ ইভেন্ট সংঘটিত হতে পারে।

**এ্যাডভার্স ড্রাগ রিএকশন বা ঔষধের বিরূপ প্রতিক্রিয়া কি ?**

এ্যাডভার্স ড্রাগ রিএকশন (এডিআর) বা ঔষধের বিরূপ প্রতিক্রিয়া হলো ঔষধ ব্যবহারে সৃষ্ট ক্ষতিকর প্রতিক্রিয়া যা সুপারিশকৃত মাত্রায় ঔষধ সেবন অথবা ঔষধ সাঠক ব্যবহার পদ্ধতি মানার পরও সংঘটিত হতে পারে।

Figure 2. Leaflet of DGDA to increase awareness about pharmacovigilance (side-2).

**What to report?**

The reporter should bear in mind that he will often be reporting only suspicions in his own mind that a drug has caused particular adverse effect. He should not wait until he feels certain that a causal link can be considered proven or disproven. In any case of doubt it is better to report than not to report. A case report in pharmacovigilance can be defined as, “a notification relating to a patient with an adverse medical event (or laboratory test abnormality) suspected to be induced by a medicine.”

Adverse drug reaction reporting form is available in the web site of Directorate General of Drug Administration (DGDA). This form can be downloaded from the website, and reporter can fill up the form easily by giving some important information about the reaction and other relevant information.

**Who can report?**

1. Consumers (affected person)
2. Doctors
3. Nurses
4. Pharmacists
5. Other health workers

**How to report ADRs?**

1. Patient should immediately report any type of adverse drug reaction due to the use of any medication to their primary doctor and help the doctor fill out the special ADR form.
2. Doctor, nurses, pharmacist and health workers can fill out the ADR form in PDF format and send it back to the DGDA.
3. Government/Private Hospitals/Clinics: Every hospitals and clinics must decide for itself how the reporting system should be operated and by whom.

Generally, the physicians themselves act as reporters, completing the reporting form, keeping a

record and sending them to the ADRM Cell, Directorate General of Drug Administration, Aushad Bhavan, Mohakhali, Dhaka-1212, Bangladesh.

The hospital pharmacist may also act as a reporter, completing the forms in consultation with the reporting physician. He should report:

1. Apparent ADRs previously unknown to the reporter
2. Serious ADRs
3. All suspected ADRs to new drugs
4. Cases of suspected dependence

**Elements should be in a case report**

1. The patient: age, sex and brief medical history.
2. Adverse event: description (nature, localization, severity, characteristics) of adverse drug reactions. Results of investigations start date, course and outcome
3. Suspected drugs: name (brand or ingredient name + manufacturer) dose, route, start/stop date, indication for use.
4. All other drugs used (including self-medication): names, doses, routes, start/stop dates. Risk factors (e.g., impaired renal function, previous exposure to suspected drug, previous allergies).
5. Name and address of the reporter (to be considered confidential and to be used only for date verification, completion and case follow-up).

**Collaboration with WHO**

After evaluation of ADR reports by the Adverse Drug Reactions Advisory Committee (ADRAC), the ADRM Cell of the Directorate General of Drug Administration, Aushad Bhavan, Mohakhali, Dhaka-1212, Bangladesh may provide the essential ADRs data to WHO collaborating center for International Drug Monitoring & Exchange of Drug Information.



## Suspected Adverse Event Reporting Form

*Identities of reporter, patient, institution, and product trade name(s) will remain confidential*



ADR report number \_\_\_\_\_ (For office use only)  
Date received \_\_\_\_\_

### A. PATIENT AND HOSPITAL INFORMATION

Name of health facility (if applicable) \_\_\_\_\_

Patient name \_\_\_\_\_ Registration # \_\_\_\_\_

Patient address \_\_\_\_\_  
\_\_\_\_\_

Contact number \_\_\_\_\_

Age \_\_\_\_\_ Weight (kg) \_\_\_\_\_ Height (cm) \_\_\_\_\_ Gender  Male  Female

Pregnant  Yes  No  Unknown  Not applicable

### B. SUSPECTED ADVERSE EVENT INFORMATION

<b>Type of event</b> <input type="checkbox"/> Adverse drug reaction <input type="checkbox"/> Product quality problem <input type="checkbox"/> Medication error	<b>Suspected product</b> Brand name _____ Generic name _____ Indication _____ Start Date _____ End Date _____ Dose [strength, unit] _____ Dosage Form _____ Frequency _____ Batch/Lot number _____ Manufacturer _____	
Describe event including relevant tests and laboratory results: _____ _____		
Date the event started _____	Date the event was reported _____	Date the event stopped _____
Was the adverse event treated? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please specify _____		
<b>Action taken after the reaction</b> <input type="checkbox"/> Dose stopped <input type="checkbox"/> Dose reduced <input type="checkbox"/> No action taken	<b>Did reaction subside after stopping/reducing the dose of the suspected product?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not applicable  <b>Did reaction appear after reintroducing the suspected product?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not applicable	

<b>Seriousness of the adverse event:</b> <input type="checkbox"/> Not serious <input type="checkbox"/> Hospitalization or prolongation of hospitalization <input type="checkbox"/> Disability or permanent damage <input type="checkbox"/> Congenital anomaly/birth defect <input type="checkbox"/> Life threatening <input type="checkbox"/> Other serious <input type="checkbox"/> Death	<b>Outcomes attributed to the adverse event:</b> <input type="checkbox"/> Recovered <input type="checkbox"/> Recovered/resolved with sequela <input type="checkbox"/> Not recovered <input type="checkbox"/> Unknown <input type="checkbox"/> Fatal (date of death: _____)
<b>Other relevant history</b> (including pre-existing medical conditions, allergies, pregnancy, smoking, alcohol use, liver or kidney problems, hypersensitivity, history of ADRs, etc.):  	

**C. OTHER CONCOMITANT PRODUCT INFORMATION**

	Product 1	Product 2	Product 3	Product 4
Brand name				
Generic name				
Indication				
Dosage form				
Route				
Dose				
Frequency				
Date started				
Date stopped				

**D. REPORTER INFORMATION**

Name _____	Designation _____
Address _____	
_____	
Email address _____	
Mobile phone _____	Land phone _____
Signature _____	Date of submission _____

**General instructions for completing the form**

- Detailed information about each field can be found in the instructions.
- Fill in as much information as possible. Do not leave anything blank. If unknown, write "unknown" or "n/a" if not applicable.

• What to report:

- Serious adverse drug reactions
- Unknown or unexpected ADRs
- All suspected reactions to new drugs
- Unexpected therapeutic effects
- All suspected drug interactions
- Product quality problems
- Treatment failures
- Medication errors

**Send all completed forms to:**  
 Directorate General of Drug Administration  
 Aushad Bhavan, Mohakhali, Dhaka-1212, Bangladesh  
 Tel : 8802 9880803, 9880864, 9880897, 9880924, Fax : 8802 9880854,  
 E-mail : dgda.gov@gmail.com

Figure 3. Adverse drug reaction reporting form used in Bangladesh.

**Conclusion**

Safety on medication is the great concern in the health care system. Every drug has beneficial as well as adverse effects and its very common scenario. Pharmacovigilance is the way that can best protect the public health from the problem. The Directorate General of Drug Administration (DGDA) is working

for ensuring safe, quality and effective medicines to safeguard the health of the people of Bangladesh. Involving patients in adverse drug reaction reporting can also improve the efficiency of the pharmacovigilance system and collaboration and commitment between the partners (Doctors, pharmacists, nurses and patients) are necessary to meet

future challenge of pharmacovigilance in Bangladesh. Also training, capacity, allocation of budget and logistic support required for effective reporting. Regulation of clinical trials, vaccines, biological and herbal medicines is one of the important functions of pharmacovigilance. So to maintaining safety of medication pharmacovigilance system should be strictly controlled. The day is not very far when adverse drug reaction monitoring (ADRM) cell of Bangladesh will be able to perform its role like other developed countries.

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